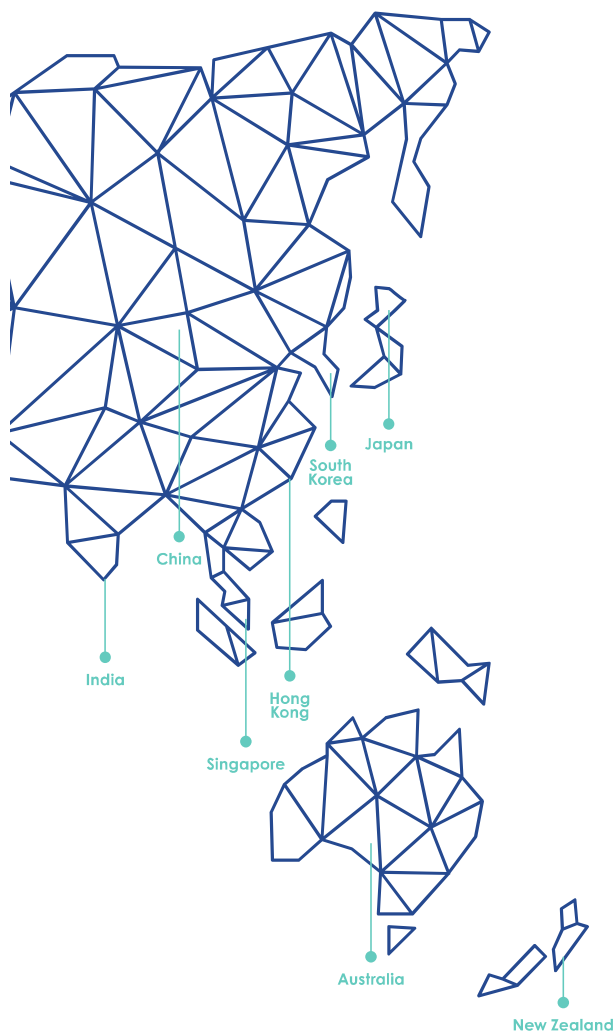


International dispute resolution
specialists in Asia



SINGAPORE INTERNATIONAL
MEDIATION CENTRE

About Us

The Singapore International Mediation Centre (SIMC) is an independent, not-for-profit organisation that offers professional dispute resolution services tailored to the evolving needs of businesses in Asia.

We work across multiple jurisdictions covering both common and civil law traditions. Our international mediators have extensive experience resolving cross-border disputes and are highly regarded for delivering successful outcomes in complex, high-stakes commercial disputes.

◆ MEDIATING IN SINGAPORE

Singapore has been consistently ranked amongst the top five countries in the world for neutrality on the Corruption Perceptions Index.

ADR in Singapore has benefited from a strong tradition of the rule of law, and excellent legal and commercial infrastructure.

The cosmopolitan city-state boasts an open economy that has also topped global charts for ease of doing business.

Singapore enjoys a stable political climate and is within a seven-hour flight time of key Asian cities such as Mumbai, Shanghai, Beijing, Jakarta, Manila, Tokyo, Hong Kong and Seoul.



Average settlement rate:

85%



Shortest time from filing to mediation:

3 business days



Average duration of mediation:

11.5 hours



Total jurisdictions represented on mediator panel:

20

One of the custom-designed, fully-equipped hearing rooms at Maxwell Chambers.



Our Services

◆ OUR MEDIATORS

SIMC's mediators are specially selected for their outstanding track record in resolving cross-border disputes. They come from unique backgrounds and are capable of mediating in different languages such as English, Mandarin, Hindi, Tamil, Bahasa, Japanese, Korean, French, German and Spanish.

Being distinguished individuals in their own fields of expertise, our mediators are also experienced in diverse sectors.

SIMC is also partnered with more than 15 renowned ADR institutions around the world and has access to more than 3,000 dispute resolution professionals worldwide.

◆ SECTORS COVERED

- Accountancy
- Aviation
- Banking & Finance
- Business Interruption Analysis
- Energy
- IT
- Intellectual Property
- Infrastructure & Construction
- Maritime & Shipping Logistics
- Mining
- Workplace Health & Safety
- Oil & Gas
- Real Estate
- Risk Management
- Scientific Forensics
- Sports Dispute (Law & Infrastructure)
- Telecommunications

◆ PROFESSIONAL CASE MANAGEMENT

SIMC offers professional case management services under the SIMC Mediation Rules, including a competitive and transparent fee structure.

Coordinating a mediation for parties operating in different time zones and cultures can be complicated. The SIMC secretariat can support all logistical and administrative arrangements on behalf of parties. We ensure that all details are considered so that parties can have a fruitful discussion.

◆ CAPACITY BUILDING

SIMC offers workshops and seminars on topics such as hybrid dispute protocols, culture, ethics, and cross-border enforcement.

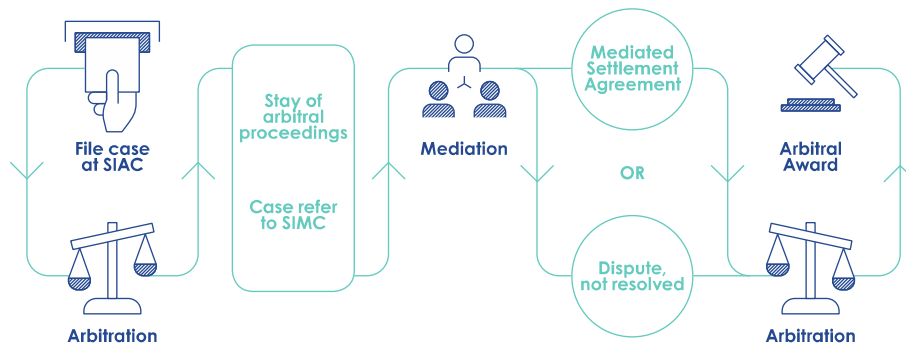
Each is aimed at deepening the competency of individuals and organisations in transnational dispute resolution.

SIMC also consults for clients who wish to create a strong culture of collaborative problem-solving, and works to craft a system of negotiation and dispute resolution befitting each client's unique context.

WHY MEDIATE?

- ✓ **Time and cost savings**
- ✓ **Non-adversarial and flexible nature preserves relationship between parties**
- ✓ **Preserves neutrality and confidentiality**
- ✓ **Parties have full control over the outcome of the dispute**

Globally Enforceable Outcomes



ADVANTAGES OF ARB-MED-ARB:

- ✓ Multi-jurisdictional enforcement
- ✓ Access to quality mediators and arbitrators
- ✓ Confidentiality and neutrality
- ✓ Time and cost savings

◆ THE ARBITRATION-MEDIATION-ARBITRATION PROTOCOL

The "Arb-Med-Arb" (AMA) Protocol is a unique hybrid process where parties attempt mediation after the commencement of arbitration proceedings.

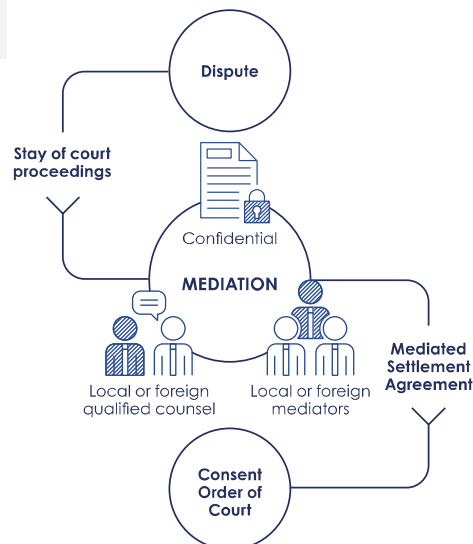
It combines the efficacy of mediation with the enforceability of the arbitration award. Parties that adopt the Arb-Med-Arb Protocol may convert their mediated settlement agreement into a consent arbitral award that is enforceable in over 150 countries under the New York Convention.

◆ SINGAPORE MEDIATION ACT

Mediation at SIMC comes with the unique benefit of enforceability under the Mediation Act 2017.

Parties can initiate mediation directly and convert the resulting settlement agreement into a court order. Settlement agreements may also be converted into consent awards under the Arb-Med-Arb Protocol.

Confidentiality of mediation communications is now governed by statute.



Model Clauses

◆ SIMC MEDIATION CLAUSE

For use before a dispute arises:

All disputes, controversies or differences arising out of or in connection with this contract, including any question regarding its existence, validity or termination, shall be first referred to mediation in Singapore in accordance with the Mediation Rules of the Singapore International Mediation Centre for the time being in force.

For use after a dispute has arisen:

All disputes, controversies or differences arising out of or in connection with this contract, including any question regarding its existence, validity or termination, may, notwithstanding the commencement of any other proceedings, shall be referred to mediation in Singapore in accordance with the Mediation Rules of the Singapore International Mediation Centre for the time being in force.

◆ SINGAPORE ARB-MED-ARB CLAUSE

Any dispute arising out of or in connection with this contract, including any question regarding its existence, validity or termination, shall be referred to and finally resolved by arbitration administered by the Singapore International Arbitration Centre ("SIAC") in accordance with the Arbitration Rules of the Singapore International Arbitration Centre ("SIAC Rules") for the time being in force, which rules are deemed to be incorporated by reference in this clause.

The seat of the arbitration shall be [Singapore].*

The Tribunal shall consist of _____ ** arbitrator(s).

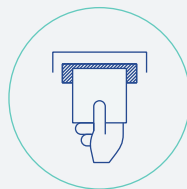
The language of the arbitration shall be _____.

The parties further agree that following the commencement of arbitration, they will attempt in good faith to resolve the Dispute through mediation at the Singapore International Mediation Centre ("SIMC"), in accordance with the SIAC-SIMC Arb-Med-Arb Protocol for the time being in force. Any settlement reached in the course of the mediation shall be referred to the arbitral tribunal appointed by SIAC and may be made a consent award on agreed terms.

* Parties should specify the seat of arbitration of their choice. If the parties wish to select an alternative seat to Singapore, please replace "[Singapore]" with the city and country of choice (e.g., "[City, Country]").

** State an odd number. Either state one, or state three.

Application Process



Filing a Case

Submit an application via
www.simc.com.sg



Case Management

SIMC will inform parties about
mediators appointed and
details of the mediation.



Attendance at Mediation

Parties should attend the
mediation in person. Video
conferencing can be
arranged in exceptional
circumstances.



Where Our Mediators are Based

Our Fees (per party)

Filing fee	SGD1,000
Selection and appointment of mediator	SGD1,000 per mediator
Booking and set-up of venue and refreshments	SGD1,000
Pre-mediation case management	SGD2,000
Actual day case administration (per day; 9:30am to 5:30pm)	SGD1,000
Overtime case administration fees (after 6pm and/or weekends/public holidays)	SGD500 per hour

Contact Us

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